

## **Terms & Conditions (T&Cs)**

### **Frasers Hospitality's Win 300 Free Stays Contest**

"Fraser Hospitality's Win 300 Free Stays" (Contest) is organised by Frasers Hospitality Pte Ltd ("Frasers Hospitality"), as part of its 25<sup>th</sup> anniversary celebration.

The contest is open exclusively for Fraser World members who have made qualifying stays (3-paying nights' stay) during the contest period (31 March 2023 – 31 March 2024).

1.1 The Contest is open to all Fraser World members of at least 18 years of age. Participants who are entering must do so using his or her own registered account.

1.2 Eligible Fraser World members must have made a qualifying stay of 3 paying, consecutive room nights between 31 March 2023 to 31 March 2024; and upload a photo/video of his/her stay to enter the lucky draw.

1.3 Participants found cheating (for instance, using someone else's account to take part in the contest or using other person/s' work without consent) will be disqualified immediately.

1.4 Frasers Hospitality reserves the right, at its sole and absolute discretion at any time without assigning any reason, to amend these Terms and Conditions, including without limitation changing the contest mechanics, period and/or substituting the prize(s) with other item(s). Any such amendments shall be notified by Frasers Hospitality at [frasershospitality.com/fh25](https://frasershospitality.com/fh25) or communicated directly with participants, and such amendments shall be immediately effective and apply to all Entries (as defined below).

1.5 By participating in the draw, each Participant ("Participant") agrees to be bound by these Terms and Conditions. Prizes will be provided in accordance with and subject to these terms and conditions. Any entry not compliant with these terms and conditions will be deemed invalid. The Organiser reserves the right to amend these terms and conditions of the Contest at any time without prior notice.

## **2. How to enter**

2.1 The contest will commence 17 April 2023 at 1200 hours, Singapore Time (UTC +07) and closing on 16 April 2024 at 1159 hours, Singapore Time ("Submission Period"). All entries received after the Closing Date are automatically disqualified.

2.2 To enter the Contest, participants are required to:

- (a) Be a Fraser World Member (sign up at [fraserworld.com](https://fraserworld.com))
- (b) Visit [frasershospitality.com/fh25](https://frasershospitality.com/fh25) and click on the contest tile to upload a photo of their stay in any property under Frasers Hospitality; as well as provide details of their stay (property name and confirmation number), first and last name along with a Fraser World registered email address for verification.

2.3 All entries will be automatically entered into the Grand Draw at the end of the Frasers Hospitality's 25<sup>th</sup> Anniversary Campaign. 25 members will win 25,000 Fraser World Points.

2.4 Frasers Hospitality will not accept:

- (a) responsibility for competition entries that are incomplete, incorrect, unreadable, ineligible, corrupted, lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
- (b) proof of transmission as proof of receipt of entry to the competition.

2.5 There is a limit of one entry per member per qualified stay. Multiple entries from the same Participant for the same stay will be deemed as a single entry and in no way enhance the chance of winning. Any attempt to exceed entry limit by using multiple/different email addresses and/or social media accounts will void the entrant's entries. Use of any automated, programmed or like means to enter the contest will be disqualified.

2.6 At the end of the Contest period, winners will be selected by Frasers Hospitality at its sole discretion. Entries will be judged by the Organiser on their merits and/or be selected at random based on the fulfilment of criteria stated for the Contest. The panel's decision will be final. No further appeal, enquiry and /or correspondence will be entertained.

### **3. Eligibility**

3.1 Employees of Frasers Hospitality, its parent company, subsidiaries, affiliates or other parties, in any way involved in the development, production, or distribution of this Contest, are not allowed to participate.

3.2 Frasers Hospitality reserves all rights to disqualify the Entry if the Participant's conduct is contrary to the spirit or intention of the Contest.

3.3 In entering the Contest, each Participant confirms that he / she is eligible to do so and is eligible to claim any prize that may be won. Frasers Hospitality may require you to provide proof of eligibility.

### **4. The Prizes**

4.1 There are a total of:

- (a) 300 x three-night stays in any Fraser Hospitality property round the world to be given out over the course of 12 months (25 members will be drawn at random monthly for preceding month's entries from May 2023 to Apr 2024)
- (b) 25 x 25,000 Fraser World points to be drawn during the Grand Draw in April 2024, to conclude the 25<sup>th</sup> anniversary campaign

4.2 The validity of the stays will be 6 months upon issuance. Prizes unclaimed will be deemed null and void.

4.3 Fraser World Rewards Points won are valid for 24 months from date of issuance and can be redeemed for stays within participating Frasers Hospitality properties only.

4.4 The Prizes awarded in this Contest are non-exchangeable (whether for cash, cash equivalent or any other benefits in kind), non-refundable, non-transferable and non-extendable in validity.

4.5 Stay vouchers cannot be claimed in parts and unutilised value will be forfeited and non-exchangeable for cash.

4.6 Stay vouchers cannot be used in conjunction with other promotion/s, coupon/s or voucher/s.

4.7 In the event of unforeseen circumstances, Frasers Hospitality reserves the right to:

- (a) substitute alternative prizes of equivalent or lower value, and
- (b) amend or foreclose the Contest without giving prior notice in exceptional circumstances.

No further correspondence will be entered into once a decision is made.

4.8 Frasers Hospitality reserves the right to request every Winner to provide proof of identity, age, residency and other relevant proof required in order to claim the Prize.

4.9 In the event any Winner is unable to provide proof of eligibility deemed satisfactory and having fulfilled the criteria of this Contest, he/she is deemed to have forfeited the Prize in whole and no substitute shall be offered.

4.10 Frasers Hospitality will not be responsible for any tax and/or administrative arrangements, payments and/or costs in relation to or for the Contest. The Prize does not include flights, travel insurance, airport transfers, food and beverage, or any incidental charges in addition to those set out above. In some properties, additional services may be included in the requested stay which will be clearly highlighted prior to arrival. Any additions not clearly stated will need to be paid for on departure and direct with the property.

## **5. Winners**

5.1 Winners will be notified by their email addresses which they used to participate in the Contest (using details provided during application) by no later than 31 May 2024 and will be required to provide information such as their full name as per their national registration identity card, email address and mobile phone number to verify their eligibility. Verified Winners will then be provided with details on participating in the Contest. Frasers Hospitality reserves the right to disqualify any Winner if any Terms & Conditions are not met.

5.2 Each Winner must acknowledge within seven (07) days by responding to the social media direct message to confirm his/her identity and confirm participation in the Contest to claim the Prize.

5.3 In order to claim and redeem the Prize, the Winner shall agree to the use (without prior notice) of his/her name and country of residence for announcements, advertising, publicity and promotional purposes in any and all media worldwide, in perpetuity by Frasers Hospitality, without compensation nor additional consents from the Winner.

5.4 The Prize may not be claimed by a third party on the Winner's behalf.

5.5 All Prizes found to be sold for cash or in-kind benefits on any platform/channel or any will be voided.

## **6. Indemnity**

6.1 Participants will keep Frasers Hospitality harmless from any claims in relation to their entry in the event that the entry infringes the personal or proprietary right of any other person.

6.2 By entering this Contest, each Participant confirms that his/her entry is their wholly owned creation and, to the extent that such entry makes use of any third-party materials, that these have been fully cleared unless they are no longer protected by copyright or other intellectual property rights.

6.3 By submitting an entry, each Participant grants to Frasers Hospitality a perpetual, royalty-free, non-exclusive license to edit, publish, translate, modify, adapt, make available and distribute the entry throughout the world in any media now known or hereafter invented. Each Participant undertakes to complete any necessary documentation to formalise the license.

6.4 Frasers Hospitality reserves the right to hold void, cancel, suspend or amend the prize and its terms and conditions where it becomes necessary to do so without prior notice.

6.5 Each participant agrees to indemnify and hold Frasers Hospitality, its respective employees, directors, officers, agents and related corporations harmless from and against any and all claims, losses, damages, liabilities, costs and expenses (including legal costs on an indemnity basis) arising from the alleged or actual infringement of any third party copyright, patent, trademark or other intellectual property rights, any breach by the participant of these Terms and Conditions and/or otherwise arising out of or in connection with the participant's participation in the Contest.

6.6 The Contest is in no way endorsed, sponsored or administered by or associated with any social media platform.

6.7 Frasers Hospitality reserves the right to suspend, terminate or cancel the Contest without any prior notice and/or reason. No person (including the Participant) shall be entitled to claim against or seek compensation (whether in cash, credit or kind) from Frasers Hospitality, and Frasers Hospitality shall not be liable for, any and all losses, damages, liabilities, costs or expenses suffered and/or incurred by such person as a result of the suspension, termination or cancellation of the Contest.

## 7. Use of Information

7.1 These terms and conditions are governed in accordance with the laws of Singapore.

7.2 By participating, each Participant hereby grants his/her consent to Frasers Hospitality and the contest platform provider:

- a) to process personal data/information about him/her in respect of his/her participation in the Contest (“Personal Data”); and
- b) to disclose Personal Data’ to Frasers Hospitality, our third party vendor(s) and service provider(s) on a need to know basis only regarding the implementation and administration of the Contest.

7.3 By participating in the Contest, each Participant is communicating with Frasers Hospitality electronically. By doing so, each Participant agrees to receive communications from Frasers Hospitality electronically. Frasers Hospitality will communicate by electronic mail to the electronic mail address provided by the Participant. Each Participant consents to receiving electronically all agreements, notices, disclosures, and other communications that Frasers Hospitality provides in relation to the Contest.

7.4 By participating in the Contest, each Participant consents to [Frasers Property's Group Privacy Policy](#) and that of the [vendor](#) providing the contest platform.